

STATE OF IOWA  
DEPARTMENT OF COMMERCE  
UTILITIES BOARD

IN RE:  QWEST CORPORATION	DOCKET NO. RPU-02-9 (TF-02-498)
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**ORDER APPROVING WITHDRAWAL OF PROPOSED TARIFF  
AND TERMINATING DOCKET**

(Issued October 21, 2002)

On September 24, 2002, Qwest Corporation (Qwest) filed a proposed tariff with the Utilities Board (Board) introducing what Qwest describes in its cover letter as "three-digit dialing N11 service." This service provides the end-user with the ability to dial a three-digit N11 code<sup>1</sup> to connect to an information or referral service in which the general public may have an interest, as determined by the Federal Communications Commission (FCC). Qwest states that the FCC has determined that dialing 211 should connect the caller to health and community information services, 311 to non-emergency police and fire services, and 511 to road and traffic information. The proposed tariff was identified as TF-02-498. The tariff set forth the terms and conditions Qwest proposed to apply to public agencies and others who intend to receive these N11 telephone calls.

On September 30, 2002, the Board issued an order docketing the proposed tariff. The Board stated that these services are closely associated with the public

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<sup>1</sup> In telephone parlance, the letter "N" can represent any numeral from 2 to 9, inclusive. However, for purposes of this docket, "N11 services" will mean 211, 311, and 511.

interest and may be classified by the Board as basic communications services.

Qwest's proposed tariff was therefore suspended for investigation of this and other issues.

On October 9, 2002, Qwest filed a motion to allow withdrawal of the proposed tariff. In its motion, Qwest states that it "understands the services could be viewed as public interest in nature" and that it "will work towards introduction of the services when requested by government and private public service agencies." Accordingly, Qwest seeks to withdraw its tariff.

The Board understands the language quoted from Qwest's motion to mean that Qwest intends to offer N11 services in Iowa without any separate, tariffed charge. However, this is still a telecommunications service that must be offered pursuant to tariff, and it is the Board's further understanding that Qwest will file a tariff for N11 services after working with the interested agencies to develop the appropriate procedures and conditions. Based on this understanding, the Board will grant Qwest's motion to allow withdrawal of the proposed tariff and will terminate this docket.

**IT IS THEREFORE ORDERED:**

1. The "Motion To Allow Withdrawal Of Proposed Tariff" filed by Qwest Corporation on October 9, 2002, is granted.

2. Docket No. RPU-02-9 (TF-02-498) is terminated.

**UTILITIES BOARD**

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Judi K. Cooper  
Executive Secretary

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 21<sup>st</sup> day of October, 2002.